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FROM:

Robert G. Crouch

RE:

Request for Status of Application

U.S. Patent Application No. 09/842,242

If you do not receive _____ pages in this transmission, including this cover sheet, please contact Terri Belich at 720-562-5510.

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PATENT APPLICATION

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

RECEIVED Group Art Unit: 2681 In Re the Application of: **CENTRAL FAX CENTER** NABKEL, et al. Examiner: Not Yet Assigned SEP 10 2004 Serial No.: 09/842,242 Filed: April 25, 2001 CERTIFICATE OF FACSIMILE TRANSMISSION Confirmation No.: 7521 I hereby certify that this paper is being transmitted via facaimile to the U.S. Patent and Trademark Office, Technology Center 2600, Customer Service (703-872-9314) on the date shown below. Atty. File No.: 1850 (42059-01310) Print or Type Name: Terria Belich For: "METHOD AND SYSTEM FOR Signature: DYNAMIC SERVICE PROFILE Date: **SEPTEMBER 10., 2004** INTEGRATION BY A SERVICE CONTROLLER"

SECOND REQUEST FOR STATUS OF PENDING APPLICATION

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Dear Sir:

In reviewing our file, we note that the last correspondence received from your office is a Reply to Status Request dated January 13, 2003 wherein a projected examination date of April 2004 was provided. Applicant respectfully requests a status update with regard to the above-identified application at your earliest convenience.

Respectfully submitted,

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